

HOTEL, BAR & RESTAURANT

*le*  
**Sherpa**  
EST. 1967

GUEST DIRECTORY

# WELCOME TO

# HOTEL LE SHERPA

Hotel Le Sherpa is one of the original pioneers of Les Deux Alpes. The story goes that it was built in 1967 by an audacious Italian on marshy land, who envisioned his establishment like a barge floating on water

More than thirty years later, the story of Le Sherpa took a new turn. During an evening over drinks, the hotel crossed paths with Paul van Leeuwen, a Dutchman from Rotterdam who had recently fallen in love with the Alps. At the time, he was working in tourism and had been sent to Les Deux Alpes to welcome guests. Instantly captivated by the light, the landscape and the mountain lifestyle, he decided to embark on a new adventure.

Paul took over the management of the hotel in 1998. Since then, Hotel Le Sherpa has been shaped with both vision and heart. Today, the hotel is run as a true family project, together with his wife Esther, who is responsible for the interior design, and a loyal, international team that feels more like a family than a staff.

Ideally located in the very centre of Les Deux Alpes, just a few steps from the Jandri Express gondola, Hotel Le Sherpa has evolved over the years while remaining faithful to its warm and welcoming atmosphere. A major renovation marks a new chapter in the hotel's history, bringing added comfort, improved accessibility and a brand-new wellness area, all while preserving the cosy spirit that guests have cherished for decades.

We are delighted to welcome you and we sincerely hope that you will feel, just as we do, that Le Sherpa is more than a hotel, it is a home in the mountains.

## ARRIVAL & ACCES

For guests arriving after midnight, access to the hotel and your room has been arranged to ensure a smooth arrival. Your room key can be found inside the locker located at the hotel entrance. The entrance code will be provided to you prior to your arrival. Should you experience any difficulties, please do not hesitate to contact us by phone.

## DEPARTURE

Check-out time is before 11:00 AM on the day of departure. Guests who are leaving later in the day are welcome to use the departure showers, which are located on the first floor near room number 12 and on the second floor near room number 26. Luggage storage and lockers are available at the reception for your convenience.

## TOWEL POLICY

Your room is cleaned daily to ensure your comfort throughout your stay. As part of our environmental commitment, we kindly ask you to reuse your towels when possible.

Towels hanging on the rack will be considered as still in use, while towels placed on the floor or in the bathtub will be replaced.

## NON SMOKING

For the comfort and safety of all guests, Hotel Le Sherpa is a non-smoking and non-vaping establishment. Smoking or vaping inside the rooms or public indoor areas will result in an additional cleaning fee of ninety-nine euros (**99€**)

## SMART THERMOSTAT

Your room is equipped with a smart thermostat that allows you to adjust the temperature for your comfort.

## SAFETY BOX

For your convenience, each room is equipped with a personal safety box. To set your code:

press the memory button located inside the safe,  
enter a four-digit code of your choice,  
then press the button marked “B” and close the door.

To reopen the safe, simply enter the same code followed by “B.”

Please remember to leave the safe open when you check out.

## WIFI & SMART TV

Hotel Le Sherpa offers free high-speed Wi-Fi throughout the hotel. You can connect to our network named “Sherpa Guest.”

Each room is equipped with a Smart TV, allowing you to log in to your personal Netflix account. For your privacy and security, we kindly ask you to remember to log out of your account on the day of departure.

## SUSTAINABILITY

We are committed to sustainability and environmental responsibility. Recycling points for plastic and glass are available on every floor.

In the lobby, you will also find a collection box for used ski passes and room key cards.

We thank you for your cooperation and for helping us reduce our environmental impact.

## BREAKFAST & HALFBOARD

**Breakfast** is served daily as a buffet in the restaurant between 07:30 and 10:00.

Guests staying on a **half-board** basis are invited to enjoy dinner in the restaurant between 18:30 and 21:00.

During breakfast, we kindly ask you to reserve your dinner table and to select your preferred starter and main course. Should you wish to choose a dish from our à-la-carte menu instead of the half-board main course, a discount of twelve euros will be applied.

Please inform our team in advance of any allergies or dietary requirements.

## SKI - BIKE STORAGE

Hotel Le Sherpa provides secure storage for your sports equipment. During the winter season, skis and snowboards can be stored in your private locker in the ski room located on **level -1**, which is accessible by elevator. Each locker corresponds to your room number and is equipped with boot warmers. The code of the skilocker will be given upon check-in.

In spring and summer, this same space is used for safe bicycle storage, with wall-mounted locks available for added security.

**Note:** The storage area is under video surveillance. While every precaution is taken, the hotel cannot be held responsible for loss or theft.

## SPA

After an active day in the mountains, our wellness area offers the perfect place to relax and recharge.

This new space includes a **sauna, infrared cabin, sensory shower** and **ice bath**.

Access to the wellness area is included in your room rate **once per stay** and is available by reservation at the reception.

An extra access for **hotel guests** costs **15€** per person.

Access for **external guests** costs **20€** per person.

Each session lasts **one hour**, with a maximum of six guests per time slot, in order to ensure a calm and enjoyable experience for everyone.

## OPERATIONAL HOURS

### **WELLNESS AREA**

Open daily from 08:00 until 20:00.

### **MASSAGES**

Monday	09:00 - 20:00
Tuesday	09:30 - 20:00
Wednesday	09:00 - 20:00
Thursday	09:30 - 20:00
Friday	09:00 - 20:00
Saturday	09:00 - 20:00
Sunday	09:00 - 20:00

## MASSAGES

### SERVICES

Massage relaxant

Massage sportif

Mobility / passive stretching

### PRICE LIST

#### **HOTEL GUESTS + EXTERNAL GUESTS**

Indulge in a moment of pure relaxation with our range of massage sessions.

Choose the duration  
that suits you best:

30 minutes	45€
45 minutes	60€
1 hour	80€
1 hour 30 minutes	110€

Each session is designed to help you unwind, release tension, and leave feeling refreshed and revitalized.

#### **SAISONNIER PRICES**

30 minutes	40€
45 minutes	50€
1 hour	65€
1 hour 30 minutes	95€

### BOOKINGS

We'd be delighted to help you book your massage or SPA visit.

Stop by our reception or  
send an e-mail to [info@le-sherpa.com](mailto:info@le-sherpa.com)

## LES DEUX ALPES SKI AREA

Hotel Le Sherpa is located just one hundred metres from the **Jandri** Express gondola, which provides direct access to a total of 225km ski pistes.

The gondola takes you to the mid-station at 2,600 metres and further up to the glacier at 3,200 metres.

For real-time information on slope conditions, lift openings, weather forecasts and webcams, we recommend downloading the official Les Deux Alpes mobile application.

Our reception team will be happy to assist you with ski lessons, equipment rental and any additional questions regarding the ski area.

## SOCIAL MEDIA

We invite you to share your favourite moments from your stay with us on social media. Tag us on Instagram at **@lesherpal2a** and use the hashtag **#lesherpal2a**.

Selected photos may be displayed on the screens in our bar and reception area. You can also follow us on Facebook under Hotel.Le.Sherpa to stay informed about news and events.

## EMERGENCY

In case of emergency, please use the following numbers. The fire brigade can be reached by calling 18 or 112, and medical emergencies by calling 15 or 112. The hotel director, Paul van Leeuwen, can be contacted at +33 (0)6 07 12 54 46.

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FOR ANY FURTHER QUESTIONS OR REQUESTS DURING YOUR STAY,  
OUR TEAM IS ALWAYS AT YOUR SERVICE.

WE WISH YOU A PLEASANT AND MEMORABLE STAY  
IN LES DEUX ALPES.